



UNIVERSITY OF
GEORGIA

Athens Veterinary Diagnostic Laboratory
College of Veterinary Medicine
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4QL Courier Highlights

Our new courier partner is 4QL Solutions, an Atlanta-based custom courier. For additional information, visit their website at <https://www.4qlsolution.com/>.

1. **Cost?** \$10/pickup, any number of samples, added to your monthly DLab invoice.
2. **Pickup times?** Monday to Friday between 2-7pm.
3. **Phone Request?** Call 678-631-9470 before 2pm
4. **Online Request?** Log into your account at [4QLsolution.com](https://www.4qlsolution.com/). If you need login credentials, contact 678-631-9470.
5. **Sample packaging?** Contact 706-542-5568 for free dual chambered plastic bags; submission form goes in one chamber and corresponding sample in the other.
6. **Schedule** by request, only when you need. Or set up daily stops, your choice!
7. **After hours?** Please call 706-542-5568 if you need a lockbox.
8. **Necropsy submissions?** Couriers can accept pet carcasses up to 25 pounds, provided they are freshly deceased **and** packaged appropriately for transport. We recommend double bags and Styrofoam coolers with ice to maintain temperature.
9. **Tracking and processing?** Samples are tracked throughout transportation and processed by the lab the following working morning. *New:* View pickup and drop off times in your personal online portal.

Any other questions? Call 706-542-5568 and ask to speak with a customer service agent

