

# Welcome to the UGA Small Animal Veterinary Teaching Hospital

Thank you for allowing us to be a part of your pet's care team! Below is more information on what to expect during your visit.

## **What to expect:**

- As we are still observing social distancing guidelines, only faculty, staff, and current veterinary school students are allowed inside the building at this time.
- Please keep a cell phone on you for the entirety of your pet's visit as it is important for us to be able to reach you to discuss your pet's medical history and treatment plan as well as to give you any necessary updates. When we call, it may show up on your phone as "no caller ID" or "unknown."
- Once your pet is ready to go home, we will call you to discuss your pet's discharge instructions and to set a time for pick-up.
- Payment for your visit will also be handled remotely through our financial services team, who will give you a call prior to you picking up your pet.
- Before heading home, please help us ensure that you have all necessary medications and that we have returned all of your pet's personal items such as their leash, collar, and/or carrier.

## **Things to do while we care for your pet:**

- While we do ask that you remain reachable by phone while your pet is with us, please feel free to explore our beautiful city of Athens while you wait.
- We also have several shady areas, benches, and a garden on our campus that you are more than welcome to utilize while you are here.
- If you choose to wait in our parking lot, please be aware that temperatures outside can rise quickly. Be cautious for signs of heat stroke or other heat-related illness and let us know if you need assistance.

Thank you again, and please don't hesitate to give us a call if you have any questions or concerns: (706) 542-3221.