

UNIVERSITY OF GEORGIA® | **CE**
COLLEGE OF VETERINARY MEDICINE

GVTA Spring Conference 2023

Veterinary Education Center 2200 College Station Rd Athens GA

April 29, 2023

Saturday, April 29, 2023

7:30 – 8:00	<i>Check-in and Continental Breakfast</i>	
8:00 – 8:20	Welcome & Introductions	Jamie Rauscher, RVT
8:20 – 10:00	The Essential Guide to Enjoying Veterinary Medicine	Andy Roark, DVM
10:00 – 10:20	<i>Break</i>	
10:20 – 11:10	Mastering Crucial Conversations	Andy Roark, DVM
11:10 – 12:10	<i>Lunch</i>	
12:10 – 1:50	Diffusing the Angry Client	Andy Roark, DVM
1:50 – 2:40	The Million Dollar Technician	Andy Roark, DVM
2:40 – 3:00	<i>Break</i>	
3:00 – 3:50	Playing the Hand You're Dealt: Building Culture in Established Teams	Andy Roark, DVM
3:50 – 4:20	Professionalism and Leadership in Veterinary Nursing (LEAP)	Anna Santos, BS, LVT